



Return Policy

Our return policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. Once approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Late or missing refunds (if applicable)

There is often some processing time before a refund is posted. If you have not received your refund, please contact us at shop@fitcrunch.com.

Exchanges (if applicable)

We will replace items if they are defective or damaged. You may be asked to send an image of the defective item. If the item appears to be legitimately damaged or defective, a prepaid shipping label will be provided to the customer at no charge. If you need to exchange a product, send us an email at shop@fitcrunch.com. If a customer is unsatisfied with their purchase, we will correct any issue with a refund or replacement.

Shipping

To return your product, you should mail it to 8435 Rausch Drive, Plain City OH 43064, United States. If the customer receives a defective item or is unsatisfied with their purchase, we will provide a prepaid shipping label at no cost to the customer. Depending on where you live, the time it may take for your exchange may vary.

All orders over \$50 from the months of April - October will automatically be upgraded to cold shipping.